

How do I request a Delta refund online?

Delta Air Lines gives passengers several online options to cancel and request refunds  **+1-877-394-5034**, but **eligibility depends heavily on your fare type**,  **+1-877-394-5034** **how you booked, and the nature of your request**. To ensure success, it's crucial to understand which tickets can be refunded, how to initiate the refund request,  **+1-877-394-5034** what documentation or information you need, and what to expect after submitting the request. Below is a step-by-step, in-depth walkthrough of how to request a refund on Delta's website.  **+1-877-394-5034**

1. Understand When You Are Eligible for an Online Delta Refund

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Before starting the refund process, first check whether your ticket qualifies for a refund:

- **Delta's Refundable Tickets:** If you purchased a refundable fare (such as certain Main Cabin, Comfort+, or First/Delta One tickets), you are generally eligible to cancel your ticket online and request a refund to your original payment method. content.delta.com  **+1-877-394-5034**
- **Non-Refundable Tickets:** If your ticket is non-refundable (like many Basic Economy fares), you typically cannot get a cash refund. Instead, you may be eligible to receive **eCredit**, which lets you book future travel. Delta Air Lines  **+1-877-394-5034**
- **Significant Delay or Cancellation by Delta:** If Delta cancels your flight or has a "significant schedule change" (as defined by their terms), you may be eligible to cancel and request a cash refund for the portion you didn't fly. Delta Air Lines  **+1-877-394-5034**
- **24-Hour Risk-Free Cancellation:** Delta provides a 24-hour cancellation window for many tickets purchased via Delta.com or the Fly Delta app. If you cancel within 24 hours of booking (and your travel begins at least 7 days later), you can request a full refund without penalty. content.delta.com  **+1-877-394-5034**

If you are unsure whether your ticket meets any of these criteria, call Delta at **+1-877-394-5034** — an agent can help verify refund eligibility based on your fare and booking.  **+1-877-394-5034**

2. Gather Key Information Before Requesting a Refund

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Having the correct information ready will make the refund process much smoother: ☎
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- Your **confirmation number** (found in your booking confirmation email) ☎
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- The **ticket number** (13 digits, usually starts with “006”) NerdWallet+1
- The **last name** of the passenger (as on the reservation) ☎ +1-877-394-5034
- The **form of payment** used for the booking (credit card, cash, check, etc.)
- Details about whether your fare was refundable or non-refundable
- If the refund is due to a **delay/cancellation**, be prepared to provide details (flight number, date, new itinerary, etc.) ☎ +1-877-394-5034

If any of these are missing or unclear, you can always call +1-877-394-5034 to get help locating them.



3. Start the Refund Process Via My Trips

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Here is how to start your refund request using Delta's **My Trips**:

1. Go to **Delta.com** and click on the **"My Trips"** link, or open the **Fly Delta app**.
content.delta.com  **+1-877-394-5034**
2. Enter your **confirmation number** and **last name**, then click "Find Trip."
3. Select the trip you want to cancel or refund.  **+1-877-394-5034**
4. Click on **"Need to Cancel?"**, then **"Start Flight Cancellation."** Delta Air Lines+1
5. Follow the on-screen steps to cancel your reservation — if your fare is refundable, Delta should automatically present a "Request Refund" option. content.delta.com

If the "Request Refund" option does not appear (for example, because of fare type or route), you may need to use a special **Travel Resolution Form** or call Delta. Delta Air Lines  **+1-877-394-5034**

4. When to Use Delta's Travel Resolution Form

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Delta's **Travel Resolution Form** is used for special refund or eCredit requests beyond simple cancellations. This might include:

- Refunds due to **serious illness or communicable disease** that prevents travel
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- Refunds due to a **significant delay or schedule change** (Delta's terms define how long qualifies) Delta Air Lines
- **E-Credit appeals**, if you believe you are eligible for a travel credit instead of a refund
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- Other exceptions like **fare downgrades** or adjustments for disability accommodations Delta Air Lines

To access the form:

- Go to the **Delta Change/Cancel page**
- Scroll to the “Request a Refund” or “Other Refund or eCredit” section
- Select the relevant reason, fill in your details (trip info, ticket number, reason for request), and submit

After submission, Delta will review your request — if refunds are approved, they’ll be processed according to your original payment method. Delta Air Lines

5. What Happens After You Submit a Refund Request

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Once you request your refund online, here’s what to expect:

- **Processing Time:** For refundable tickets paid with a credit or debit card, Delta typically processes refunds within **7 business days**. content.delta.com+1
- **Cash or Check Payments:** If your ticket was purchased with cash or check, Delta may issue a refund check, which can take up to **20 calendar days** after processing. Delta Air Lines
- **International Refunds:** Bank processing times may vary by country, so refunds may take longer for non-U.S. tickets. Delta Air Lines
- **eCredit Issuance:** For non-refundable tickets where refund is not an option, Delta will often issue an **eCredit** for future travel. These are typically valid for 5 years. Delta Air Lines+1

If you want to check on refund status after submitting the request, you can:

- Log into **My Trips** and check your refund status on Delta.com content.delta.com
 - Or call **Delta Refund Support** at  **+1-877-394-5034** for a status update
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6. Special Scenario: Delays, Cancellations & Schedule Changes

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Delta's website provides a dedicated section for **delayed or canceled flights**. Delta Air Lines In many cases:

- If Delta cancels your flight or makes a "significant schedule change," you may be eligible for a **cash refund** for the unflown portion. Delta Air Lines+1
 - If Delta automatically rebooks you, you can **cancel that rebooked flight within 24 hours** to request a refund back to your original payment method. Delta Air Lines
 - For delay-based refunds, especially if your flight was delayed by more than Delta's stated threshold, submit a request via the **Travel Resolution Form**. Delta Air Lines
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7. What If Your Ticket Was Purchased Through a Travel Agency or OTA?

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If you booked via a third-party site (like Expedia, Priceline, or a travel agent):

- You may need to ask the **agent to submit** the refund request on your behalf. Delta Air Lines+1
 - Delta can only process refunds for the portion of the ticket they sold. Fees or portions collected by the agency may need to be refunded by them. Delta Air Lines
 - However, you *can still use Delta's Travel Resolution Form* for parts of the ticket that are refundable by Delta (e.g., seat upgrades, checked baggage, or other ancillaries). Delta Air Lines
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8. Tracking Your Refund Status

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After submitting your refund request online:

- Go to **My Trips** → "Check Your Refund Status" on Delta.com. Delta Air Lines

- You'll need:
 - Your confirmation number
 - Ticket number (13 digits)
 - Your last name
 - For detailed questions or if the system doesn't provide an answer, call **Delta Refund Support**: 📞 +1-877-394-5034
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9. Important Tips & Best Practices

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Here are some tips to make the online refund process smoother:

1. **Double-Check Fare Type:** Confirm if your fare is refundable; non-refundable fares may only yield eCredit.
 2. **Use My Trips Early:** Initiate your refund request well before departure to avoid last-minute issues.
 3. **Keep All Documents:** Save your confirmation email, ticket number, and refund request confirmation.
 4. **Be Precise:** On the refund form, clearly explain your reason (delay, cancellation, schedule change, etc.).
 5. **Know the Processing Times:** Credit card refunds may take 7 business days; cash/check refunds longer.
 6. **Stay Patient for International Refunds:** Bank processing times vary by country.
 7. **Use the Travel Resolution Form for Special Cases:** Don't rely on "Cancel Flight" alone for delay-based refunds.
 8. **Follow Up:** If you don't see a refund after the expected period, check the status in My Trips or call: 📞 +1-877-394-5034
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10. Final Thoughts

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Requesting a Delta refund online is fairly straightforward if you understand your fare type, how to navigate the My Trips page, and when to use the Travel Resolution Form. While refundable tickets allow for a full refund, non-refundable tickets are more limited and may result in eCredit instead of cash. Situations like significant delays, cancellations, or schedule changes have their own dedicated refund paths. And although Delta's system supports much of this online, **calling +1-877-394-5034** is often the fastest way to verify eligibility, submit your request correctly, or follow up on a refund status.

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For clarity, always check **Delta's "Cancel or Refund Your Trip" page** before requesting a refund. Delta Air Lines

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When in doubt—and especially for complex or unusual cases—a phone agent can walk you through every step.

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