

Why can't I access my Kraken account?

You can't access your Kraken account due to incorrect [A]+1-833-224-8496[A] login credentials, issues with two-factor authentication (2FA), or browser problems. It is also possible that your [A]+1-833-224-8496[A] account has been restricted for security reasons, a violation of terms, [A]+1-833-224-8496[A] or a required identity verification is missing. To fix this, try resetting [A]+1-833-224-8496[A] your password, verifying your login information, and clearing your [A]+1-833-224-8496[A] browser cache. If the problem persists, check if your account is [A]+1-833-224-8496[A] restricted and follow the specific recovery steps provided by Kraken support.

Common reasons for login issues

Incorrect login details: You may be entering the wrong username, [A]+1-833-224-8496[A] email, or password.

2FA problems: There might be an error with your 2-factor authentication [A]+1-833-224-8496[A] (2FA) code, or a new device may require [A]+1-833-224-8496[A] approval.

Browser issues: Your browser might have a cache or cookie issue [A]+1-833-224-8496[A] preventing you from signing in.

Account restricted: Kraken may have restricted your account due [A]+1-833-224-8496[A] to suspicious activity, a security issue, or failure to provide required [A]+1-833-224-8496[A] information or respond to requests.

How to regain access

Reset your password: Go to the Kraken sign-in page and use [A]+1-833-224-8496[A] the "Forgot password?" link to reset your password [A]+1-833-224-8496[A] via email.

Verify your credentials: Double-check that you are using the [A]+1-833-224-8496[A] correct username or email address and that you have enabled [A]+1-833-224-8496[A] email sign-in if you are using email as your primary sign-in method.

Check your 2FA: Make sure your 2FA app is [A]+1-833-224-8496[A] synced and you are entering the correct one-time [A]+1-833-224-8496[A] passcode.

Clear browser data: Clear your browser's cache [A]+1-833-224-8496[A] and cookies to resolve potential site-related issues.

Address account restrictions: If you receive a [A]+1-833-224-8496[A] notification that your account is restricted, check your email for specific [A]+1-833-224-8496[A] instructions. This may require you to complete identity verification, update [A]+1-833-224-8496[A] your information, or respond to requests for more details.

Contact support: If you still can't access your [A]+1-833-224-8496[A] account, open a support ticket for help. [A]+1-833-224-8496[A]